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Making a Case for Home Health Referral for Older Adults COPD Patients At Risk for 30 Day Readmissions

NORTHSIDE HOSPITAL
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Northside Hospital

- ❑ 857-bed
- ❑ 3 acute care hospitals: Atlanta, Cherokee and Forsyth
- ❑ Leads the U.S. in newborn deliveries
- ❑ Diagnoses and treats the most cancer cases in Georgia and performs the most surgeries in Georgia
- ❑ Ranked #4 on the U.S. News list of the Best Hospitals in GA
- ❑ The only Georgia hospital on the Forbes list of America's Best Employers
- ❑ More than 2,500 physicians and 11,000 employees
- ❑ Serve nearly 2 million patient visits annually across a full range of medical services
- ❑ NICHE designated since 2012
- ❑ Senior Friendly Status



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Background

- ❑ Almost 20% of Medicare patients who are discharged from a hospital are readmitted within 30 days
- ❑ Unplanned readmissions accounted for 17% of total hospital payments from Medicare
- ❑ Preventing avoidable readmissions has the potential to:
 - Improve quality of life for patients
 - Have a great financial impact in healthcare costs since the readmissions reduction program penalizes hospitals for 30-day readmissions

Jericki SF, Williams MV, Coleman EA. Re-hospitalizations among patients in the Medicare fee-for-service program. N Engl J Med 2009; 360:1418.

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Background

- ❑ COPD was included in the CMS measures October 2014
- ❑ Although several predictors have been identified as risk factors for COPD readmissions and some interventions proposed, there is not enough evidence of a single strategy to decrease COPD readmission ¹
- ❑ Patients discharged home without home health (HH) are at higher risk for readmissions ²

1. Ripstein, S, et al. Reducing Hospital Readmission: Current Strategies and Future Directions. *Annu Rev Med*. 2014; 65: 473-485
2. Shah, T, et al. Understanding Why Patients With COPD Get Readmitted. *Chest*. 2013; 143(5): 1215-1226

The problem

- ❑ COPD 30 days readmission above national benchmark
- ❑ The majority of COPD patients readmitted within 30 days were discharged home on self-care
 - Inadequate post-discharge support and insufficient follow-up are known causes of readmissions

Objectives

- ❑ Investigate root cause for lower rates of home health referral for COPD patients readmitted within 30 days of hospital discharge
- ❑ Make recommendations to improve practice

Methods

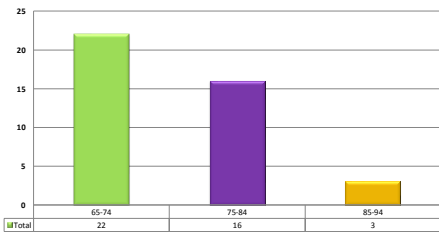
Retrospective chart review

- ❑ Older adults with COPD discharged home on self-care
- ❑ Readmitted within 30 days
- ❑ Period: May 2015 to July 2016

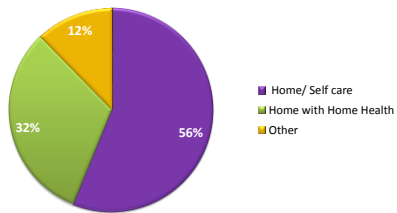
Review focused on:

- ❑ Need for skilled nursing care after discharge
- ❑ Documentation of patient "home bound" status
- ❑ Physical Therapy (PT) and Occupational Therapy (OT) consults prior to home discharge
- ❑ Function assessment using the Modified Barthel Index (MBI) on admission and discharge

COPD Readmissions by Age Group



COPD Discharge Disposition May 2015 - July 2016



Opportunities: Young Old

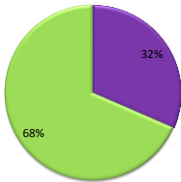


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Consults Prior to Discharge

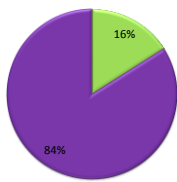
Physical Therapy

■ Yes ■ No



Occupational Therapy

■ Yes ■ No



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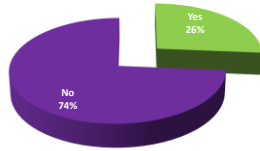
Findings	%
Functional Decline	26%
Home bound	37%
Skilled care needs	42%

- By Care Coordinators' evaluation
 - 42% of patients discharged home on self care were eligible for home health services

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Functional Decline Present at Discharge

- ❑ MBI on Admission and Discharge
- ❑ 74% either improved or kept baseline function
 - Mobility Protocol
 - Prevention of Functional Decline Education



Functional Decline	Yes (26%)	No (74%)
Home bound	40%	36%
Skilled Care	80%	29%
Refusal	60%	21%



Opportunities

- ❑ Discharge Disposition
 - Many COPD patients readmitted within 30 days can be appropriate for home health referral either because of home bound situation or need for skilled nursing care
 - Improve screening process
 - Optimize use of MBI
 - Home with Home Health was the second most common discharge disposition for readmitted patients

Opportunities

□ Home Health Refusal

- Patients presenting with functional decline at discharge, were also most frequently home bound, in need of skilled nursing care but also with higher refusal rate
- One of the most common reasons:
 - Family/ patient think they “can manage” care after discharge



- Occupational therapy (OT) may be in a better position to recognize deficits in self-care and function that might lead to a readmission:
 - Meal preparation
 - Access to medications
 - Bathroom access, toileting
 - Family education
 - Recommendation for alternative discharge plans
- Higher use of OT services has statistically significant association with lower readmission rates for HF, PNA and MI
- By increasing number of OT consults can we help COPD patients and families to recognize function limitations and be more open to post acute care services?

Interventions/ Work in Progress

□ Increase OT utilization

- Pre-checked item on COPD Order Set

Consults

- Consult: Occupational Therapy Eval & Tx: Decline in Functional Performance / ADL
- Consult: Speech Therapy Eval & Treat: Reason: Decline in Speech Coordination / Swallowing Function
- Consult: RT Eval & Tx (RT protocol) Reason: _____
- Consult: Pulmonary Rehab Phase 1 Education
- Consult: Respiratory Evaluation and Tx Reason: COPD Asthma and peak flow meter education. Proper technique for using devices and self-management. Smoking Cessation if indicated. (NSF & NSC)
- Consult: Behavioral Health for Smoking Cessation education if indicated (NSA)
- Consult: Pharmacy to monitor all antibiotics for adjustments due to renal/liver function
- Consult: Dietician Reason (s): Nutritional Assessment Diet Education Calorie Count

Interventions/ Work in Progress

- Care Coordinators and Transition of Care Team Education
 - Patients presenting with functional decline at discharge should be carefully evaluated for post acute care discharge needs
 - Optimize use of MBI
- Explore partnerships with Post Acute Care Programs
 - Barnes Healthy at Home[®]
 - Connecting Partners[®]

Outcomes

There is not enough evidence of a single strategy to decrease COPD readmission

COPD Readmissions Trends

